



IASAS

International Association of
Student Affairs and Services

COHORT 3: SEPT 30 - DEC 9

COHORT 4: FEB 24 - APRIL 28

Leadership in Student Affairs & Services

**A GLOBAL-LOCAL
APPROACH**

**10 Sessions, Wednesdays,
2pm - 4pm UTC, 2 hours**

iasas.global/certification



A globally certified, 10-session professional development course tailored for management and leadership staff at all levels in higher education. It equips participants with the skills and cultural adaptability needed to excel in Student Affairs and Services (SAS), fostering student success worldwide.

What You'll Gain

- **Global Certification:** Achieve internationally recognized certification from IASAS and Accreditta.
- **Networking:** Connect with peers, experts, and leaders from around the world.
- **Key Skills:** Enhance leadership skills, cultural dexterity, and practical expertise in SAS management.

Program Highlights

- **Leadership Development:** Explore global-local leadership strategies and enhance your cultural adaptability.
- **Hands-on Learning:** Delve into the functional areas of SAS and apply theory to practice.
- **Comprehensive Training:** Ten 2-hour sessions, including topics like leadership competencies, managing diverse teams, SAS tools, and more.

When & Where?

- **Start:** Sept 30 2026 / Feb 24 2027
- **Time:** 2pm - 4pm UTC
- **Dates:** Sept-Dec 26 / Feb-April 27 (10 two-hour sessions per cohort)
- **Location:** Online, Google Classroom
- **Price:** €1200 (negotiable for certain income regions)

Use QR Code to Find Out More!



umo

In collaboration with UMO, leveraging their expertise in high-quality professional development for higher education



Leadership in Student Affairs & Services

Session Details Every Wednesday, 2pm - 4pm UST, 10 weeks

1. Leadership In Higher Education

Discover the evolving roles of Student Affairs leadership in higher education at both local and global levels. Gain insights into using complexity as a framework for navigating leadership challenges across diverse contexts.

2. Leadership & Cultural Dexterity

Unlock the power of cultural awareness and adaptability in leadership. Learn practical strategies to lead effectively in multicultural environments and build inclusive, high-performing teams.

3. Leadership Competencies

Master the essential skills for leadership success in higher education, including strategic thinking, emotional intelligence, and decision-making. Explore the Leadership Maturity Framework to elevate your leadership impact.

4. Management and Administration

Learn the principles of effective management and navigate operational challenges in academic institutions. Strengthen your ability to balance leadership and administrative responsibilities.

5. Management of Diverse Teams

Discover strategies to lead diverse teams with inclusion and collaboration at the forefront. Enhance your conflict resolution skills and drive exceptional team performance.

6. SAS Functional Areas

Gain a comprehensive overview of Student Administration Systems (SAS) and their role in managing the student lifecycle. Explore how these systems streamline key processes in higher education.

7. SAS Theory

Understand the theoretical foundations of SAS, including data models, workflows, and compliance frameworks. Learn how these principles support institutional success in higher education.

8. SAS Practice

Get hands-on with SAS tools to manage student administration effectively. Apply your skills to real-world scenarios and drive efficiency. Use data insights to streamline processes, enhance decisions, and improve outcomes.

9. Digital Communication & Impact

Harness the potential of digital platforms to enhance leadership, institutional branding, and online engagement. Discover tools and strategies for impactful communication in the digital age.

10. Personal Development Plan

Reflect on your leadership journey and build a customized action plan for ongoing growth. Leave with a clear roadmap to achieve your professional and personal development goals.